



Natasha & Party

TRAVEL BOOKLET

Your Journey starts here



FLIGHT CENTRE

Welcome

Your holiday documents

Please find the following holiday documents enclosed in your travel wallet:

- This Travel Booklet
- Your Essential Information
- Your Travel Vouchers (these are not compulsory for all services and are enclosed only when required)

Please take some time to read through these documents, which you must take with you when you travel.

Reconfirmations

It is important to reconfirm your transfers and tours as you travel. You can ask your hotel reception to do this for you or call the numbers found in your Essential Information. If you are travelling on an escorted tour, your hotels will be confirmed locally for you when you arrive.

Tailor-made touring holidays

If you have booked a tailor-made holiday to India, Sri Lanka or Costa Rica, you will receive additional documentation from your tour provider upon arrival. Please read this carefully and ask your tour manager if you have any questions.

Dear Natasha, Owen, Hanna, Charles & Evelyn

I am delighted that you've chosen to book your holiday with Flight Centre Oxford Street. I understand it's the little things that make a trip. In this booklet you will find information to ensure your holiday is one you'll never forget.

Your Holiday Reference is:

NJTKVW & ULAWGK

Your airline booking reference number, together with a valid passport and any applicable visas (for all destinations and transit points) will enable you to check-in both online or at the airport, as well as view your flight status.

Your Airline Booking reference is:

Virgin Atlantic – C918P6

Alaska Airlines – VLNZGP

Air New Zealand – DVNAZH

American Airlines – ONTJVS

If you are travelling with **easyJet**, **Jet2**, or **Ryanair** it is essential you use your airline booking reference to check-in online and **print** your boarding passes. If this is not done before you arrive at the airport you could face additional fees at check in.

If there is anything else you should need, please do not hesitate to call me on **0203 056 1121** or email ruth.shelton@flightcentre.co.uk.

I hope that you'll have an unforgettable holiday and look forward to hearing about it when you get back.

Your Journey starts here,

Ruth Shelton - Flight Centre

FLIGHT CENTRE



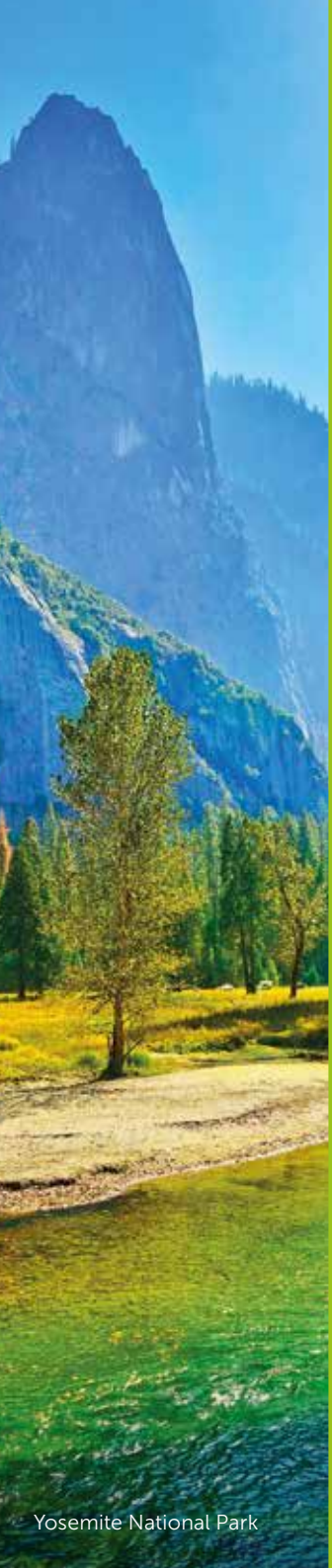


ITINERARY SUMMARY

| DATE | DETAILS |
|-----------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 09 Sep 18 | OUTBOUND FLIGHT Airline: Virgin Atlantic Flight number: VS27 Departing on: 09 Sep 18 at 11:45 Origin: London Gatwick Departure terminal: North Arriving on: 09 Sep 18 at 15:55 Destination: Orlando |
| 09 Sep 18 | CAR HIRE Company: Alamo - Usa Car type: Ford Expedition or Similar Pick up: Orlando Date: 09 Sep 18 at 12:00 Duration: 6 days Drop off: Miami Date: 15 Sep 18 at 12:00 |
| 09 Sep 18 | ACCOMMODATION Staying at: Melia Orlando City: Orlando Room type: 2 Bedroom Family Suite Total nights: 3 Board basis: Room Only Number of rooms: 1 Check in: 09 Sep 18 at 16:00 Check out: 12 Sep 18 at 11:00 |
| 12 Sep 18 | ACCOMMODATION Staying at: Fontainebleau Miami Beach City: Miami Room type: Tresor Bayview Junior Suite Total nights: 3 Board basis: Room Only Number of rooms: 1 Check in: 12 Sep 18 at 16:00 Check out: 15 Sep 18 at 11:00 |
| 14 Sep 18 | TOUR Company: Gray Line Miami Name of tour: Everglades Airboat Tour & Millionaire's Row Cruise Starts: Miami on 14 Sep 18 Finishes: Miami |



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| 15 Sep 18 | INTERNAL FLIGHT Airline: American Airlines Flight number: AA2478 Departing on: 15 Sep 18 at 15:44 Origin: Miami Departure terminal: Domestic Arriving on: 15 Sep 18 at 18:17 Destination: Washington Dulles |
| 15 Sep 18 | ACCOMMODATION Staying at: Courtyard Washington Us Cap City: Washington DC Room type: Standard Total nights: 4 Board basis: Room Only Number of rooms: 2 Check in: 15 Sep 18 at 15:00 Check out: 19 Sep 18 at 12:00 |
| 19 Sep 18 | INTERNAL FLIGHT Airline: Alaska Airlines Flight number: AS1071 Departing on: 19 Sep 18 at 09:50 Origin: Washington Dulles Departure terminal: Domestic Arriving on: 19 Sep 18 at 12:29 Destination: San Francisco |
| 19 Sep 18 | OWN ARRANGEMENTS Start date: 19 Sep 18 Starts: San Francisco Finish date: 23 Sep 18 Finishes: San Francisco |
| 23 Sep 18 | CAR HIRE Company: Alamo - Usa Car type: Hyundai Santa Fe or Similar Pick up: San Francisco Date: 23 Sep 18 at 12:00 Duration: 11 days Drop off: Los Angeles Date: 04 Oct 18 at 12:00 |



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| 23 Sep 18 | ACCOMMODATION Staying at: Vista Collina Resort City: Napa Room type: Deluxe Vista Collina Total nights: 1 Board basis: Room Only Number of rooms: 2 Check in: 23 Sep 18 at 16:00 Check out: 24 Sep 18 at 12:00 |
| 24 Sep 18 | ACCOMMODATION Staying at: Tenaya Lodge City: Yosemite National Park Room type: Premium Total nights: 1 Board basis: Room Only Number of rooms: 1 Check in: 24 Sep 18 at 16:00 Check out: 25 Sep 18 at 11:00 |
| 25 Sep 18 | ACCOMMODATION Staying at: Village Lodge City: Mammoth Lakes Room type: Two Bedrooms Total nights: 1 Board basis: Room Only Number of rooms: 1 Check in: 25 Sep 18 at 16:00 Check out: 26 Sep 18 at 11:00 |
| 26 Sep 18 | ACCOMMODATION Staying at: The Ranch At Death Valley (Formerly Known As Furnace Creek) City: Death Valley Room type: Standard Total nights: 1 Board basis: Room Only Number of rooms: 2 Check in: 26 Sep 18 at 16:00 Check out: 27 Sep 18 at 11:00 |



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| 27 Sep 18 | ACCOMMODATION Staying at: Courtyard Anaheim Theme Park Entrance City: Anaheim Room type: Standard Queen/queen Bunk Total nights: 2 Board basis: Room Only Number of rooms: 1 Check in: 27 Sep 18 at 16:00 Check out: 29 Sep 18 at 12:00 |
| 29 Sep 18 | ACCOMMODATION Staying at: Doubletree Suites By Hilton City: Los Angeles Room type: Suite One Bedroom Total nights: 5 Board basis: Room Only Number of rooms: 1 Check in: 29 Sep 18 at 16:00 Check out: 04 Oct 18 at 12:00 |
| 04 Oct 18 | INTERNATIONAL FLIGHT Airline: Air New Zealand Flight number: NZ1 Departing on: 04 Oct 18 at 21:30 Origin: Los Angeles Departure terminal: B Arriving on: 06 Oct 18 at 06:15 Destination: Auckland |
| 06 Oct 18 | OWN ARRANGEMENTS Start date: 06 Oct 18 Starts: Auckland Finish date: 19 Jul 19 Finishes: Auckland |
| 19 Jul 19 | INBOUND FLIGHT Airline: Air New Zealand Flight number: NZ2 Departing on: 19 Jul 19 at 21:50 Origin: Auckland Departure terminal: International Arriving on: 20 Jul 19 at 11:45 Destination: London Heathrow |

Your Journey at a glance



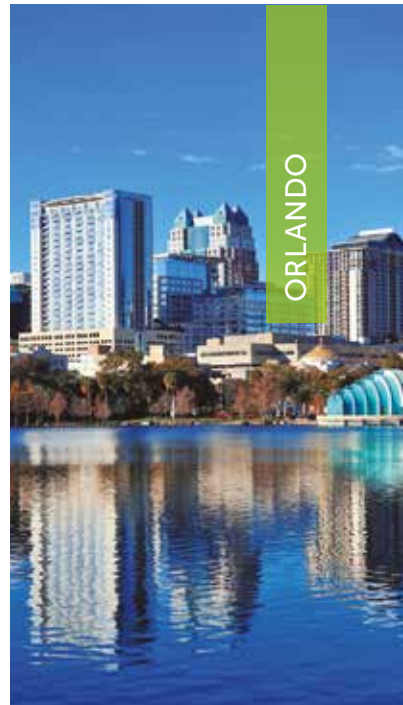
ORLANDO

A visit to Orlando Florida might leave you in a permanent state of nostalgia as you enter the magical, exciting and sometimes bizarre theme parks of the area. Big game players including Walt Disney World, Universal Studios and SeaWorld, but while theme parks are the backbone of Orlando tourism, dig a little deeper and you'll find there's more to this city than wild rides and the world's favourite mouse.

DON'T MISS:

Kennedy Space Center – The main launch site for NASA and departure point for all of the manned space missions so far, including Apollo 11, the first manned mission to the moon.

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MIAMI

Sun-soaked Miami sizzles with a funky vibe and oodles of glamour. Beaches packed with party-goers, fabulous Art Deco architecture and a tropical climate entice thousands of visitors to Miami's shoreline every year. Most beach-goers hit the area around South Beach, located across Biscayne Bay on a barrier island east of the city. Alternatively visit the nearby Everglades – a vast region of natural swampland best explored on hovercraft.

DON'T MISS:

Little Havana – This wonderfully colourful neighbourhood is rich in Cuban culture and Hispanic traditions and is just a short walk from Downtown Miami along Calle Ocho.

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Statue of Abraham Lincoln, Lincoln Memorial, Washington DC

WASHINGTON DC

The capital of the United States, Washington DC is where the business of America happens. From Capitol Hill and the Smithsonian to the Lincoln Memorial and the White House, DC is home to some of the USA's most significant landmarks. But it's not just history and heritage – Washington DC is also contemporary and cool, offering world-class dining and nightlife along with designer shopping precincts from Penn Quarter to Georgetown.

DON'T MISS:

The White House – Get up close to the home of the US President and the epicentre of the world's largest democracy. Then stroll to the Washington Monument and American History Museum.



NAPA

Welcome to Wine Country! Think of the Napa Valley and imagine long summer evenings, looking out over rolling green hills carpeted in sun-drenched vineyards, glass of superior-quality cabernet in hand. As county seat to one of the nine Great Wine Capitals of the world, Napa is synonymous with such delights and is home to over 400 wineries as well as countless knowledgeable and passionate wine devotees.

DON'T MISS:

Napa Valley Wine Train – A 3-hour return journey along a 36 mile loop around Napa's historic town, through the wine valley and on to the elegant village of St. Helena.



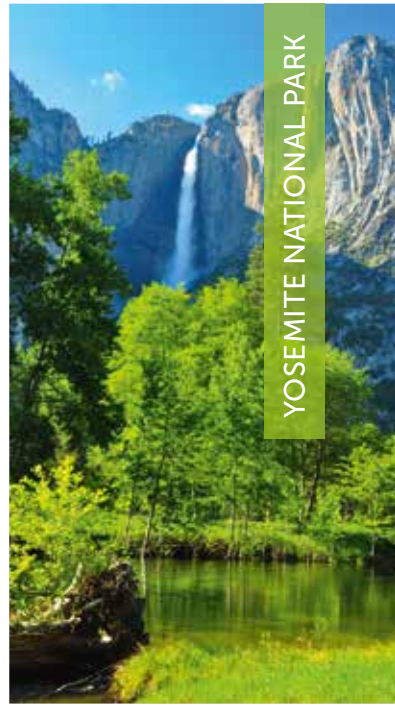


YOSEMITE NATIONAL PARK

The shining star of America's national parks, Yosemite is open year-round, with flowing rivers and plunging waterfalls in spring, blooming wildflowers in summer, changing foliage colours in autumn, and dustings of white snow in winter. Hike, drive, climb or ski among the deep valleys, majestic meadows, ancient giant sequoias and a vast wilderness area to witness jaw dropping natural spectacles and camera battery depleting vistas.

DON'T MISS:

Yosemite Valley Stable – enjoy the breath-taking views and majestic scenery of this incredible National Park with the only stable leading guided trips in Yosemite Valley, the heart of Yosemite National Park.



MAMMOTH LAKES

Nestled in California's Sierra Nevada Mountains, next door to the popular Mammoth Mountain ski resort, Mammoth Lakes is a stunning collection of snow-capped mountain peaks, evergreen forests and glassy lakes, with a couple of hot springs and a miniature canyon thrown in too. If you're here in winter, skiing and snowshoeing are the main activities, while in summer it's all about hiking, fishing, mountain biking and horse riding.

DON'T MISS:

Devil's Postpile National Monument – hike the trail to this columnar rock formation, made up of pillars of basalt up to 18m long packed tightly together, similar to Northern Ireland's Giant's Causeway.





Death Valley

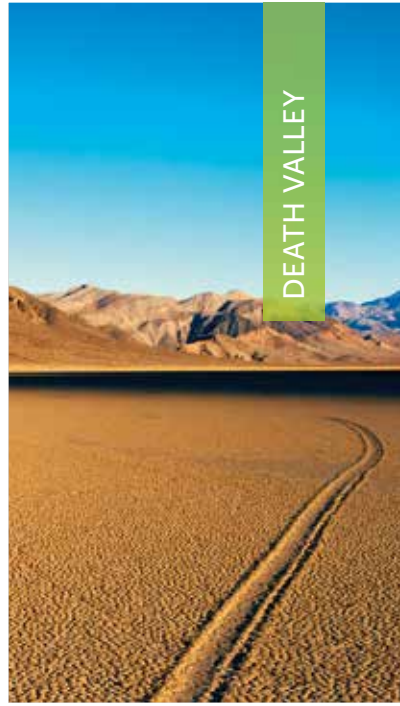
DEATH VALLEY

Enter the other-worldly desert landscape of Death Valley National Park. Spend the day exploring the weird and wonderful beauty spots such as Dante's View, which overlooks the salt flats of Badwater, the incredible Devil's Golf Course, a large halite salt crystal formation, or gaze in wonder at the Race Track, where rocks appear to move on their own!

DON'T MISS:

Scotty's Castle – take a tour of this fantasy villa, filled with Walter E. Scott's tales of gold prospecting in the 1920s, and with an intriguing network of tunnels underneath it.

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ANAHEIM

If Anaheim knows anything, it's theme parks. The world's best, in fact. Home to Disneyland Resort, the 'Happiest Place on Earth', Anaheim is where your animated favourites meet old-fashioned family fun. Join the 14 million-plus people every year who make the pilgrimage to enjoy the idyllic streetscapes, warm smiles and daily parades at Disneyland, or pay a visit to Knott's Berry Farm where action, adventure and high-octane thrills rule.

DON'T MISS:

Downtown Disney District – Set in the heart of Disneyland Resort, this high-energy fun zone features live music, restaurants, shops, parades and must-see Disney entertainment. The best bit? It's free to enter.

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Downtown Los Angeles

LOS ANGELES

LA. It's a sunny Californian chameleon with its own coastline and canyons. On a Los Angeles holiday mix the cuisine of Chinatown, the clubs of Koreatown and shopping Downtown. Swim at Santa Monica and get Hollywood stars in your eyes. This 'town' does budget and luxury in its own style and brunch in Beverly Hills is recommended at least once.

DON'T MISS:

Cathedral of Our Lady of the Angels – Alongside the busy Hollywood freeway, this new style and New World Catholic cathedral is thoroughly L.A. – big, brash and welcoming of all.



Fact File

UNITED STATES OF AMERICA

CAPITAL: Washington D.C.

TIME DIFFERENCE:

Alaska Standard Time (AKST)

GMT – 9 hours

Pacific Standard Time (PST)

GMT - 8 hours

Mountain Standard Time (MST)

GMT - 7 hours

Central Standard Time (CST)

GMT – 6 hours

Eastern Standard Time (EST)

GMT- 5 hours

VISA REQUIREMENTS:

British citizens must have a passport with an integrated chip (an ePassport) and an electronic travel authorisation (ESTA), arranged at least 72 hours before arrival. For more information on what may be required please visit cibtvisas.co.uk.

FACTS:

Population: 316 Million

Currency: American Dollar

Opening hours: Most shops are open 09:00 to 17:00 daily.

Emergency numbers: All: 911

USEFUL INFORMATION:

Language: English

Plug Type: Two flat pins

Voltage: 110 volts



NEW ZEALAND

CAPITAL: Wellington

TIME DIFFERENCE:

Mainland - GMT +12 hours,

Chatham Islands GMT + 12.45 hours

VISA REQUIREMENTS:

British passport holders do not require a visa to visit New Zealand up to 6 months. If you are staying longer you will require a visa. For more information on what may be required please visit cibtvisas.co.uk.

FACTS:

Population: 4.4 Million

Currency: New Zealand Dollar

Opening hours: Shops are normally open 09:00 -18:00 Monday to Saturday. Many shops stay open later on Thursday and Friday. Most shops are still closed on Sunday.

Emergency numbers: Fire brigade, ambulance, police: 111

USEFUL INFORMATION:

Language: : English

Plug Type: Flat Blade three-prong plug

Voltage: 230 Volts





Vineyards, Napa Valley





Travel checklist

Don't forget those little details which are always best to get sorted before you set off on holiday. Use our handy travel checklist to get you started.

- Travel Insurance** Take the stress out of your travels and indulge your adventurous streak with full peace of mind. Our partnership with Covermore means your consultant can arrange the right cover for your trip.
- Passport** Check your passport expiry date; some countries require your passport to be valid for 6 months after your date of travel.
- Attractions Tickets & Day Tours** If there's something you really want to experience while you're away, our advice would be to book it before you go. We've got access to a great range of the best day tours, theme parks and sightseeing so just let us know what you've got in mind.
- Vaccinations and Anti-Malarials** Check with your GP in advance whether you will need any vaccinations before you go, or a supply of anti-malarials to take with you.
- Be Safe Driving Abroad** If you're going to be driving abroad, make sure your licence is current and valid and be aware of the driving laws in the country you are visiting.
- Using your Phone Overseas** If you're planning on keeping your phone switched on while you're away, you might want to look into buying a local sim card or arranging a roaming add-on with your supplier. Whatever you do, don't get stung by exorbitant data roaming charges.



24 hours a day, 7 days a week

Before you travel ...

Should there be any extra information you require before you set off, please do not hesitate to contact your travel consultant. We would love to hear your feedback when you arrive home, so please give us a call and tell us all about it!

During your trip ...

You have the continued support of your dedicated travel consultant and the added reassurance of the Travel Butler concierge service. If you need any assistance on holiday, your consultant can help with any changes you wish to make to the itinerary. In the unlikely event of an emergency, the Travel Butler team alongside our Emergency Assistance team will be on hand 24/7 to ensure you always have the correct advice and support, no matter what the situation.

Should you wish to enhance your travel experience further, the Travel Butler should be your port of call. The Travel Butler can help you make the most of your trip, from booking you a table at the best cocktail lounge to finding those elusive show tickets, which will add that unforgettable touch to your trip. And, if you're marking something special, let us know and we can source hotel surprises, celebration dinners and experiences to make it a trip to remember. To find out more, contact the team on +44 208 336 8090.

Out of hours assistance ...

Once your holiday begins, we are with you every step of the way. We aim for every holiday experience to be exceptional, but understand that, from time to time, you may need assistance. Our dedicated Emergency Assist team means that you can contact an agent directly, and we will look after you from the moment you call until you arrive safely home. Contact the Emergency Assist team from anywhere in the world, at any time, on +44 203 056 7993.



CONTACT





Miami, Florida

FLIGHT CENTRE®

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