







**IMPORTANT:**  
Customers require this document for check-in, customs, airport security, immigration, and duty free purchases.

**MR OWEN SELLARS ROBERTSON** Tkt No. 0862151044852

Check-In	Depart	Arrive	Flight Details
<p>Check in with  <b>CATHAY PACIFIC</b></p> <p>Refer to operating airline for check-in times</p> <p><b>CHECKED BAGGAGE:</b></p> <div style="border: 1px solid black; padding: 5px; width: fit-content; margin: 0 auto;">1 Piece</div>	<p>Depart <b>MON 23 DEC 2013</b> <b>LONDON, HEATHROW</b></p> <div style="text-align: center;"> <div style="border: 2px solid orange; border-radius: 50%; width: 40px; height: 40px; display: flex; align-items: center; justify-content: center; margin: 0 auto;">5:15 PM</div> <span style="font-size: 2em; color: orange; margin: 0 10px;">→</span> </div>	<p>Arrive <b>TUE 24 DEC 2013</b> <b>HONG KONG</b></p> <div style="text-align: center;"> <div style="border: 2px solid black; border-radius: 50%; width: 40px; height: 40px; display: flex; align-items: center; justify-content: center; margin: 0 auto;">12:50 PM</div> </div>	<p><b>CX238</b> Operated by: CATHAY PACIFIC AW (CX238) Booking Class: M <b>STATUS: Confirmed</b> Not valid before 23DEC13 Not valid after 23DEC13</p>
<p>Check in with  <b>CATHAY PACIFIC</b></p> <p>Connecting Flight</p> <p><b>CHECKED BAGGAGE:</b></p> <div style="border: 1px solid black; padding: 5px; width: fit-content; margin: 0 auto;">1 Piece</div>	<p>Depart <b>TUE 24 DEC 2013</b> <b>HONG KONG</b></p> <div style="text-align: center;"> <div style="border: 2px solid orange; border-radius: 50%; width: 40px; height: 40px; display: flex; align-items: center; justify-content: center; margin: 0 auto;">3:25 PM</div> <span style="font-size: 2em; color: orange; margin: 0 10px;">→</span> </div>	<p>Arrive <b>WED 25 DEC 2013</b> <b>AUCKLAND</b></p> <div style="text-align: center;"> <div style="border: 2px solid black; border-radius: 50%; width: 40px; height: 40px; display: flex; align-items: center; justify-content: center; margin: 0 auto;">7:30 AM</div> </div>	<p><b>NZ492</b> Operated by: CATHAY PACIFIC AW (CX117) Economy Booking Class: Q <b>STATUS: Confirmed</b> Not valid before 24DEC13 Not valid after 24DEC13</p>
<p><b>Final check-in time</b> 2 hours before departure</p> <p><b>CHECKED BAGGAGE:</b></p> <div style="border: 1px solid black; padding: 5px; width: fit-content; margin: 0 auto;">1 Piece</div> <p>See 'Baggage' below for details</p>	<p>Depart <b>FRI 24 JAN 2014</b> <b>AUCKLAND</b></p> <div style="text-align: center;"> <div style="border: 2px solid orange; border-radius: 50%; width: 40px; height: 40px; display: flex; align-items: center; justify-content: center; margin: 0 auto;">10:45 PM</div> <span style="font-size: 2em; color: orange; margin: 0 10px;">→</span> </div>	<p>Arrive <b>SAT 25 JAN 2014</b> <b>LONDON, HEATHROW</b> (Terminal 1)</p> <div style="text-align: center;"> <div style="border: 2px solid black; border-radius: 50%; width: 40px; height: 40px; display: flex; align-items: center; justify-content: center; margin: 0 auto;">10:45 AM</div> </div>	<p><b>NZ2</b> Operated by: AIR NEW ZEALAND Economy Booking Class: T (via LAX) <b>STATUS: Confirmed</b> Not valid before 24JAN14 Not valid after 24JAN14</p>

## Information

<b>CHECK-IN</b>	<p> Please ensure you have completed check-in before the time indicated above. Failure to check in prior to the final check-in time stated above may result in you being unable to travel as planned. A passport is required for international travel, please check that your passport and any visas are valid. Air New Zealand does not require reconfirmation for our services, but on the day please check arrival and departure times online or call our flight arrivals/departures number.</p>
<b>BAGGAGE</b>	<p> Your checked baggage allowance is shown in the itinerary above and shows any free allowance and any pre-paid extra baggage purchased. Each piece of baggage may weigh up to a maximum of 23kgs (50lbs) with linear dimensions of (length + width + height) of 158cm (62"). Heavier bags up to 32kgs (70lbs) may be accepted for carriage at Air New Zealand's discretion, but will be subject to additional charges. See <a href="http://airnewzealand.co.uk">airnewzealand.co.uk</a> Excess baggage beyond your free and pre-paid allowance will be subject to space availability on the day of travel and will incur additional charges.</p> <p><b>Carry-on Baggage</b> You may take one bag on board per person weighing up to 7kgs (15lbs). Business, Premium Economy, Star</p>

**THANKS! HAVE A GREAT FLIGHT**  
airnewzealand.co.uk 0800 028 4149

**AIR NEW ZEALAND** 

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Alliance Gold & Airpoints™ Gold / Gold Elite customers travelling on Air New Zealand operated services are permitted to carry two pieces weighing a maximum combined total of 14kg (30lbs), with one of those items weighing up to 10kgs. Each piece is limited to 118cm (46.5") (height + width + length). In addition, each passenger may carry one small personal item, such as a handbag, slimline laptop or duty free goods (where permitted).

**Security Restrictions**

Security restrictions apply to liquids, aerosols, gels and dangerous articles carried on board the aircraft. Any liquids, aerosols or gels must be in containers of 100ml volume or less and must fit in one re-sealable transparent plastic bag of 1 litre volume (approx 20cm (8") by 20cm (8")). Non-essential liquids should be packed in your checked baggage.

**Additional Information**

Checked and carry-on baggage allowances apply to Air New Zealand operated flights only. Refer to the operating carriers' websites for flights on codeshare partners or other airlines. For specific details visit [airnewzealand.co.uk](http://airnewzealand.co.uk) or operating airline website.

Airpoints Gold Elite, Gold, Star Alliance Gold and Koru Club with checked baggage are entitled to one additional piece without charge when travelling in Economy or Premium Economy on Air New Zealand ticketed and operated flights. This offer is not applicable to fares which do not have a baggage allowance e.g. 'seat only' fares.

**Prepaid Extra Bag refunds**

Extra Bag fees are non-refundable unless we change or cancel your flight and we are unable to carry your Extra Bag(s). Visit [airnewzealand.co.uk](http://airnewzealand.co.uk) for full Extra Bag terms and conditions.

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**PAYMENT**

**MODIFIED TAX INVOICE IRD APPROVED (GST No: 10-795-869)**


Fare		GBP	1,275.00
Taxes, surcharges, government and airport costs	( 1.60AY 94.00GB 7.00IA 18.40KK 39.75UB 3.20XA 4.40XY 360.00YQ)	GBP	528.35
Card payment fee and/or other fees	( 15.00YR)	GBP	15.00
GST		GBP	0.00
<b>TOTAL</b>		<b>GBP</b>	<b>1818.35</b>

**GBP 1818.35** has been charged to **OWEN ROBERTSON's VISA card**

**FARE RULES**

 Purchase of upgrades to an economy Skycouch™ seat will not be available in conjunction with airfares in booking classes F, N, P and X  
 Tickets are not transferable to another person  
 Full fare rules are available from place of ticket purchase  
 VALID NZ/VS ONLY  
 FLE5112

**IMPORTANT CUSTOMER INFORMATION**

 Customers transiting or entering the USA on the Non-immigrant Visa Waiver Programme should obtain an Electronic System for Travel Authorisation (ESTA) at least 72 hours before their departure date or earlier. Travel will not be permitted without an ESTA. For more details, or to apply, go to <https://esta.cbp.dhs.gov/esta>.

When you travel to the US (or spend more than 8 hours in the US while in transit to another country), you must provide your country of permanent residence. You must also include the street address where you will be staying in the US (including state and ZIP code) on your arrival form. This information is a pre-requisite to boarding your flight and can be given at any time up to and including check-in. Non-citizen, US permanent residents should give their Green Card number instead of their US address. US citizens are exempt from the address requirement.

We really appreciate your feedback - to contact us email [Flightcomment@airnz.co.nz](mailto:Flightcomment@airnz.co.nz) or write to us at:  
 Air New Zealand Customer Support, Private Bag 92007, Auckland 1142, New Zealand

Prefer to complete a customer survey? Visit [www.airnzmyvoice.co.nz](http://www.airnzmyvoice.co.nz)

**CONDITIONS OF CARRIAGE**

 Carriage on Air New Zealand services is subject to Air New Zealand's Conditions of Carriage available at [airnewzealand.co.uk](http://airnewzealand.co.uk). See the Important Notices delivered with this itinerary/receipt which includes a summary of some of the key matters contained within the Conditions of Carriage.

Issued on **12OCT13** by:  
 AIR NEW ZEALAND ONLINE  
 CENTRE LONDON UK (IATA  
 91497851)

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**AIR NEW ZEALAND**   
 A STAR ALLIANCE MEMBER 