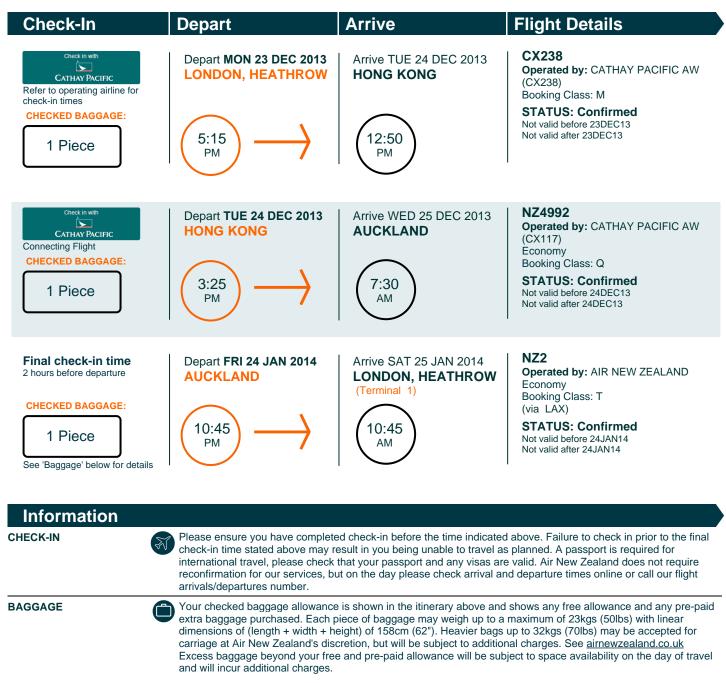
mye-ticket





IMPORTANT: Customers require this document for check-in, customs, airport security, immigration, and duty free purchases.

MR OWEN SELLARS ROBERTSON Tkt No. 0862151044852



Carry-on Baggage

You may take one bag on board per person weighing up to 7kgs (15lbs). Business, Premium Economy, Star

THANKS! HAVE A GREAT FLIGHT airnewzealand.co.uk 0800 028 4149



Alliance Gold & AirpointsTM Gold / Gold Elite customers travelling on Air New Zealand operated services are permitted to carry two pieces weighing a maximum combined total of 14kg (30lbs), with one of those items weighing up to 10kgs. Each piece is limited to 118cm (46.5") (height + width + length). In addition, each passenger may carry one small personal item, such as a handbag, slimline laptop or duty free goods (where permitted).

Security Restrictions

Security restrictions apply to liquids, aerosols, gels and dangerous articles carried on board the aircraft. Any liquids, aerosols or gels must be in containers of 100ml volume or less and must fit in one re-sealable transparent plastic bag of 1 litre volume (approx 20cm (8") by 20cm (8")). Non-essential liquids should be packed in your checked baggage.

Additional Information

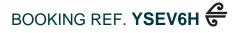
Checked and carry-on baggage allowances apply to Air New Zealand operated flights only. Refer to the operating carriers' websites for flights on codeshare partners or other airlines. For specific details visit <u>airnewzealand.co.uk</u> or operating airline website.

Airpoints Gold Elite, Gold, Star Alliance Gold and Koru Club with checked baggage are entitled to one additional piece without charge when travelling in Economy or Premium Economy on Air New Zealand ticketed and operated flights. This offer is not applicable to fares which do not have a baggage allowance e.g. 'seat only' fares.

Prepaid Extra Bag refunds

Extra Bag fees are non-refundable unless we change or cancel your flight and we are unable to carry your Extra Bag(s). Visit <u>airnewzealand.co.uk</u> for full Extra Bag terms and conditions.







MR OWEN SELLARS ROBERTSON Tkt No. 0862151044852

PAYMENI	MODIFIED TAX INVOICE IRD APPROVED (GST No: 10-795-869)		
Fare Taxes, surcharges, government and airport costs	(1.60AY 94.00GB 7.00IA 18.40KK 39.75UB 3.20XA 4.40XY 360.00YQ) (15.00YR)	GBP GBP	1,275.00 528.35
Card payment fee and/or other fees GST TOTAL		GBP GBP GBP	15.00 0.00 1818.35

GBP 1818.35 has been charged to OWEN ROBERTSON'S VISA card

FARE RULES

Purchase of upgrades to an economy Skycouch™ seat will not be available in conjunction with airfares in booking classes F, N, P and X Tickets are not transferable to another person

Full fare rules are available from place of ticket purchase VALID NZ/VS ONLY

FLE5112

IMPORTANT CUSTOMER INFORMATION

Customers transiting or entering the USA on the Non-immigrant Visa Waiver Programme should obtain an Electronic System for Travel Authorisation (ESTA) at least 72 hours before their departure date or earlier. Travel will not be permitted without an ESTA. For more details, or to apply, go to https://esta.cbp.dhs.gov/esta.

When you travel to the US (or spend more than 8 hours in the US while in transit to another country), you must provide your country of permanent residence. You must also include the street address where you will be staying in the US (including state and ZIP code) on your arrival form. This information is a pre-requisite to boarding your flight and can be given at any time up to and including check-in. Non-citizen, US permanent residents should give their Green Card number instead of their US address. US citizens are exempt from the address requirement.

We really appreciate your feedback - to contact us email <u>Flightcomment@airnz.co.nz</u> or write to us at: Air New Zealand Customer Support, Private Bag 92007, Auckland 1142, New Zealand

Prefer to complete a customer survey? Visit www.airnzmyvoice.co.nz

CONDITIONS OF CARRIAGE



Carriage on Air New Zealand services is subject to Air New Zealand's Conditions of Carriage available at <u>airnewzealand.co.uk</u>. See the Important Notices delivered with this itinerary/receipt which includes a summary of some of the key matters contained within the Conditions of Carriage.

Issued on **12OCT13** by: AIR NEW ZEALAND ONLINE CENTRELONDON UK (IATA 91497851) Air New Zealand Limited Private Bag 92007, Auckland, New Zealand. New Zealand: 0800 737 000 (within NZ) +64 9 357 3000 (outside NZ) United Kingdom:0800 028 4149 Hong Kong: 852 2862 8988



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