



my e-ticket

BOOKING REF. **U7R8BH** 



IMPORTANT:
Customers require this document for check-in, customs, airport security, immigration, and duty free purchases.

MS NATASHA ANNE DEMONTALK Tkt No. 0862151044826

Check-In	Depart	Arrive	Flight Details
<p>Check in with  CATHAY PACIFIC</p> <p>Refer to operating airline for check-in times</p> <p>CHECKED BAGGAGE:</p> <div style="border: 1px solid black; padding: 5px; width: fit-content; margin: 0 auto;">1 Piece</div>	<p>Depart MON 23 DEC 2013 LONDON, HEATHROW</p> <div style="text-align: center;"> <div style="border: 2px solid orange; border-radius: 50%; width: 40px; height: 40px; display: flex; align-items: center; justify-content: center; margin: 0 auto;">5:15 PM</div> → </div>	<p>Arrive TUE 24 DEC 2013 HONG KONG</p> <div style="text-align: center;"> <div style="border: 2px solid black; border-radius: 50%; width: 40px; height: 40px; display: flex; align-items: center; justify-content: center; margin: 0 auto;">12:50 PM</div> </div>	<p>CX238 Operated by: CATHAY PACIFIC AW (CX238) Booking Class: M STATUS: Confirmed Not valid before 23DEC13 Not valid after 23DEC13</p>
<p>Check in with  CATHAY PACIFIC</p> <p>Connecting Flight</p> <p>CHECKED BAGGAGE:</p> <div style="border: 1px solid black; padding: 5px; width: fit-content; margin: 0 auto;">1 Piece</div>	<p>Depart TUE 24 DEC 2013 HONG KONG</p> <div style="text-align: center;"> <div style="border: 2px solid orange; border-radius: 50%; width: 40px; height: 40px; display: flex; align-items: center; justify-content: center; margin: 0 auto;">3:25 PM</div> → </div>	<p>Arrive WED 25 DEC 2013 AUCKLAND</p> <div style="text-align: center;"> <div style="border: 2px solid black; border-radius: 50%; width: 40px; height: 40px; display: flex; align-items: center; justify-content: center; margin: 0 auto;">7:30 AM</div> </div>	<p>NZ492 Operated by: CATHAY PACIFIC AW (CX117) Economy Booking Class: Q STATUS: Confirmed Not valid before 24DEC13 Not valid after 24DEC13</p>
<p>Final check-in time 2 hours before departure</p> <p>CHECKED BAGGAGE:</p> <div style="border: 1px solid black; padding: 5px; width: fit-content; margin: 0 auto;">1 Piece</div> <p>See 'Baggage' below for details</p>	<p>Depart SAT 29 MAR 2014 AUCKLAND</p> <div style="text-align: center;"> <div style="border: 2px solid orange; border-radius: 50%; width: 40px; height: 40px; display: flex; align-items: center; justify-content: center; margin: 0 auto;">10:45 PM</div> → </div>	<p>Arrive SUN 30 MAR 2014 LONDON, HEATHROW (Terminal 1)</p> <div style="text-align: center;"> <div style="border: 2px solid black; border-radius: 50%; width: 40px; height: 40px; display: flex; align-items: center; justify-content: center; margin: 0 auto;">11:45 AM</div> </div>	<p>NZ2 Operated by: AIR NEW ZEALAND Economy Booking Class: T (via LAX) STATUS: Confirmed Not valid before 29MAR14 Not valid after 29MAR14 Economy Skycouch™ included</p>

Product and Flight Add-ons

ECONOMY SKYCOUCH

Stretch out on three economy seats. Skycouch is 1.55m (5ft 1") long and 74cm (29") wide when depth of cushion and leg rest are combined.

Information

CHECK-IN



Please ensure you have completed check-in before the time indicated above. Failure to check in prior to the final check-in time stated above may result in you being unable to travel as planned. A passport is required for international travel, please check that your passport and any visas are valid. Air New Zealand does not require reconfirmation for our services, but on the day please check arrival and departure times online or call our flight arrivals/departures number.

BAGGAGE



Your checked baggage allowance is shown in the itinerary above and shows any free allowance and any pre-paid extra baggage purchased. Each piece of baggage may weigh up to a maximum of 23kgs (50lbs) with linear dimensions of (length + width + height) of 158cm (62"). Heavier bags up to 32kgs (70lbs) may be accepted for carriage at Air New Zealand's discretion, but will be subject to additional charges. See airnewzealand.co.uk

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Excess baggage beyond your free and pre-paid allowance will be subject to space availability on the day of travel and will incur additional charges.

Carry-on Baggage

You may take one bag on board per person weighing up to 7kgs (15lbs). Business, Premium Economy, Star Alliance Gold & Airpoints™ Gold / Gold Elite customers travelling on Air New Zealand operated services are permitted to carry two pieces weighing a maximum combined total of 14kg (30lbs), with one of those items weighing up to 10kgs. Each piece is limited to 118cm (46.5") (height + width + length). In addition, each passenger may carry one small personal item, such as a handbag, slimline laptop or duty free goods (where permitted).

Security Restrictions

Security restrictions apply to liquids, aerosols, gels and dangerous articles carried on board the aircraft. Any liquids, aerosols or gels must be in containers of 100ml volume or less and must fit in one re-sealable transparent plastic bag of 1 litre volume (approx 20cm (8") by 20cm (8")). Non-essential liquids should be packed in your checked baggage.

Additional Information

Checked and carry-on baggage allowances apply to Air New Zealand operated flights only. Refer to the operating carriers' websites for flights on codeshare partners or other airlines. For specific details visit airnewzealand.co.uk or operating airline website.

Airpoints Gold Elite, Gold, Star Alliance Gold and Koru Club with checked baggage are entitled to one additional piece without charge when travelling in Economy or Premium Economy on Air New Zealand ticketed and operated flights. This offer is not applicable to fares which do not have a baggage allowance e.g. 'seat only' fares.



Prepaid Extra Bag refunds

Extra Bag fees are non-refundable unless we change or cancel your flight and we are unable to carry your Extra Bag(s). Visit airnewzealand.co.uk for full Extra Bag terms and conditions.





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MISS HANNA VIOLET ROBERTSON Tkt No. 0862151044827 (Child)

Check-In	Depart	Arrive	Flight Details
<p>Check in with  CATHAY PACIFIC</p> <p>Refer to operating airline for check-in times</p> <p>CHECKED BAGGAGE:</p> <div style="border: 1px solid black; padding: 5px; width: fit-content; margin: 0 auto;">1 Piece</div>	<p>Depart MON 23 DEC 2013 LONDON, HEATHROW</p> <div style="text-align: center;"> <div style="border: 2px solid orange; border-radius: 50%; padding: 10px; display: inline-block;">5:15 PM</div> → </div>	<p>Arrive TUE 24 DEC 2013 HONG KONG</p> <div style="text-align: center;"> <div style="border: 2px solid black; border-radius: 50%; padding: 10px; display: inline-block;">12:50 PM</div> </div>	<p>CX238 Operated by: CATHAY PACIFIC AW (CX238) Booking Class: M STATUS: Confirmed Not valid before 23DEC13 Not valid after 23DEC13</p>
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Information

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BAGGAGE	<p> Your checked baggage allowance is shown in the itinerary above and shows any free allowance and any pre-paid extra baggage purchased. Each piece of baggage may weigh up to a maximum of 23kgs (50lbs) with linear dimensions of (length + width + height) of 158cm (62"). Heavier bags up to 32kgs (70lbs) may be accepted for carriage at Air New Zealand's discretion, but will be subject to additional charges. See airnewzealand.co.uk Excess baggage beyond your free and pre-paid allowance will be subject to space availability on the day of travel and will incur additional charges.</p> <p>Carry-on Baggage You may take one bag on board per person weighing up to 7kgs (15lbs). Business, Premium Economy, Star Alliance Gold & Airpoints™ Gold / Gold Elite customers travelling on Air New Zealand operated services are permitted to carry two pieces weighing a maximum combined total of 14kg (30lbs), with one of those items</p>

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weighing up to 10kgs. Each piece is limited to 118cm (46.5") (height + width + length). In addition, each passenger may carry one small personal item, such as a handbag, slimline laptop or duty free goods (where permitted).

Security Restrictions

Security restrictions apply to liquids, aerosols, gels and dangerous articles carried on board the aircraft. Any liquids, aerosols or gels must be in containers of 100ml volume or less and must fit in one re-sealable transparent plastic bag of 1 litre volume (approx 20cm (8") by 20cm (8")). Non-essential liquids should be packed in your checked baggage.

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MSTR CHARLES ROBERTSON Tkt No. 0862151044828 (Infant) No Seat

Check-In	Depart	Arrive	Flight Details
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Information

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BAGGAGE	<p> Infants do not receive an individual checked baggage allowance but a stroller and / or car seat is permitted as checked baggage free of charge on Air New Zealand operated flights. Infant carry-on baggage is limited to one bag without charge weighing up to 7kgs (15lbs) and is limited to 118cm (47") (height + width + length). Infants are not eligible to receive the frequent flyer benefits of their accompanying adult/s.</p> <p>Security Restrictions Security restrictions apply to liquids, aerosols, gels and dangerous articles carried on board the aircraft. Any liquids, aerosols or gels must be in containers of 100ml volume or less and must fit in one re-sealable transparent plastic bag of 1 litre volume (approx 20cm (8") by 20cm (8")). Non-essential liquids should be packed in your checked baggage.</p>

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Additional Information

Checked and carry-on baggage allowances apply to Air New Zealand operated flights only. Refer to the operating carriers' websites for flights on codeshare partners or other airlines. For specific details visit airnewzealand.co.uk or operating airline website.

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AIR NEW ZEALAND 


MS NATASHA ANNE DEMONTALK Tkt No. 0862151044826
MISS HANNA VIOLET ROBERTSON Tkt No. 0862151044827 (Child)
MSTR CHARLES ROBERTSON Tkt No. 0862151044828 (Infant) No seat

PAYMENT **MODIFIED TAX INVOICE IRD APPROVED (GST No: 10-795-869)**

NATASHA ANNE DEMONTALK			
Fare		GBP	1,275.00
Taxes, surcharges, government and airport costs	(1.60AY 94.00GB 7.00IA 18.40KK 39.75UB 3.20XA 4.40XY 360.00YQ)	GBP	528.35
Card payment fee and/or other fees	(15.00YR)	GBP	15.00
GST		GBP	0.00
TOTAL		GBP	1818.35
HANNA VIOLET ROBERTSON			
Fare		GBP	957.00
Taxes, surcharges, government and airport costs	(1.60AY 94.00GB 7.00IA 18.40KK 39.75UB 3.20XA 4.40XY 360.00YQ)	GBP	528.35
Card payment fee and/or other fees	(15.00YR)	GBP	15.00
GST		GBP	0.00
TOTAL		GBP	1500.35
CHARLES ROBERTSON			
Fare		GBP	130.00
Taxes, surcharges, government and airport costs	(1.60AY 39.75UB 3.20XA 4.40XY 54.00YQ)	GBP	102.95
GST		GBP	0.00
TOTAL		GBP	232.95
Economy Skycouch upgrade fee		GBP	729.00
TOTAL PAYMENT		GBP	4280.65

GBP 4280.65 has been charged to **OWEN ROBERTSON's VISA card**

FARE RULES

 Travel will only be provided to Passengers named on the Ticket
 Aircraft type and onboard product may change due to unforeseen aircraft substitutions or other circumstances beyond our control
 Purchase of upgrades to an economy Skycouch™ seat will not be available in conjunction with airfares in booking classes F, N, P and X
 Tickets are not transferable to another person
 Full fare rules are available from place of ticket purchase
 VALID NZ/VS ONLY
 FLE5112

IMPORTANT CUSTOMER INFORMATION



Customers transiting or entering the USA on the Non-immigrant Visa Waiver Programme should obtain an Electronic System for Travel Authorisation (ESTA) at least 72 hours before their departure date or earlier. Travel will not be permitted without an ESTA. For more details, or to apply, go to <https://esta.cbp.dhs.gov/esta>.

When you travel to the US (or spend more than 8 hours in the US while in transit to another country), you must provide your country of permanent residence. You must also include the street address where you will be staying in the US (including state and ZIP code) on your arrival form. This information is a pre-requisite to boarding your flight and can be given at any time up to and including check-in. Non-citizen, US permanent residents should give their Green Card number instead of their US address. US citizens are exempt from the address requirement.

We really appreciate your feedback - to contact us email Flightcomment@airnz.co.nz or write to us at:
Air New Zealand Customer Support, Private Bag 92007, Auckland 1142, New Zealand

Prefer to complete a customer survey? Visit www.airnzmyvoice.co.nz

CONDITIONS OF CARRIAGE



Carriage on Air New Zealand services is subject to Air New Zealand's Conditions of Carriage available at airnewzealand.co.uk. See the Important Notices delivered with this itinerary/receipt which includes a summary of some of the key matters contained within the Conditions of Carriage.

Issued on **12OCT13** by:
AIR NEW ZEALAND ONLINE
CENTRE LONDON UK (IATA
91497851)

Air New Zealand Limited
Private Bag 92007,
Auckland,
New Zealand.

New Zealand:
0800 737 000 (within NZ)
+64 9 357 3000 (outside NZ)
United Kingdom: 0800 028 4149
Hong Kong: 852 2862 8988

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A STAR ALLIANCE MEMBER ✨